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Parts Online

Gerber Technology is pleased to announce a fast, convenient and powerful new way to manage your parts procurement and order tracking on-line.

Our Parts Ordering Web Site now provides unparalleled ease of use and new click-throughs that give you the information you need to know.

Features:

- Real-time inventory availability check
- Instant on-line order confirmation
- Shipment track & trace
- Order history display
- Shopping cart save and load
- Credit card orders accepted

This excellent new tool provides one-stop shopping and an inquiry site open 24 hours 7 days per week. You can place parts orders and retrieve information on your own schedule, at on-line speed, and with real-time results.

To experience instant customer service, click to: www.gerbertechnology.com.



Any parts ordered through this website are billable. If you require parts under your service agreement, or refurbished parts under Gerber's Repair/Exchange program, please call your local parts supply office.

If you do not have a username and password, please go to our website <http://www.gerbertechnology.com> to register on-line. Click on Parts Online and request a user name and password under the login area.

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Parts Online - User's Manual

Browse through the different categories or search a part by typing a word, phrase or part number.



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Parts Online - User's Manual

View your parts before your order them.



Buy immediately or save on a shopping cart. Clicking 'Add to Cart' button puts items in your Shopping Cart. You can select additional parts, or, if finished, go to 'Checkout'.

PAGE 4 SHOPPING CART

Tip: The Shopping Cart is a convenient tool

- For placing large orders (20 items or more)
- If you get called to another task while shopping but wish to return to your order later
- In the event you encounter any errors while ordering on-line
- In case you get disconnected from the Internet while shopping



Make a name for the shopping cart or select one from the drop down menu if you wish to add a part to an existing one and hit “save”. Then continue to enter more part numbers and save the cart again.

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When you are ready to order your parts saved on your cart select the desired cart from “My Saved Carts” and click display.



You can buy all the parts on the cart or deselect those that you do not wish to buy yet. Choosing “Buy” will take you to “My Cart” from where you can proceed with “Check-out”

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Once you are ready to check out the first step will be selection of your partner information. Select from the available Bill-To and Ship-To location(s).



Please select your Ship-To Address carefully. To add a new location, please register it with your local Gerber office (for your protection). Click 'Submit' to proceed. You will have another chance to preview your order before it is final.

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Select your shipping method and preferred payment method.



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Availability Check and order review



7/9/2004 Home | Cart | Check Out | Track | Profile Log Off

✓ Check Out (Step 3 of 3): Order Review

Shipping and Payment Options
Express Next Day
Ship products as they become available.
Purchase Order: RF345-572

Shipping Destination
Company
City State Zip
Country

Sold-To Party
Company
City State Zip
Country

Product	Quantity	List Price	Net Price
MARKING TAPE, GREEN, 20 ROLL PACKAGE Part Number: M-071 Qty. available now: 18	10	364.20 (usd)	345.78 (usd)
Subtotal:			345.78 (usd)
Freight:			29.60 (usd)
Tax:			0.00 (usd)
Grand Total:			375.38 (usd)


Submit Order

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Your order has now been ‘simulated’ in Gerber’s ERP system including a real-time availability check! You are now ready to submit your order.

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This will be your Order Confirmation.



7/9/2004 Home | Cart | Check Out | Track | Profile Log Off

Thank you for your order!

Order # 1603598
Placed Friday, July 9, 2004 [Please print this page for your records.](#)

Shipping and Payment Options
Express Next Day
Ship products as they become available.
Purchase Order: RF345-572

Shipping Destination
Company
City State Zip
Country

Sold-To Party
Company
City State Zip
Country

Product	Quantity	List Price	Net Price
MARKING TAPE, GREEN, 20 ROLL PACKAGE Part Number: M-071	10	364.20 (USD)	345.78 (USD)
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Grand Total:			375.38 (USD)

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You can print this page for your records.

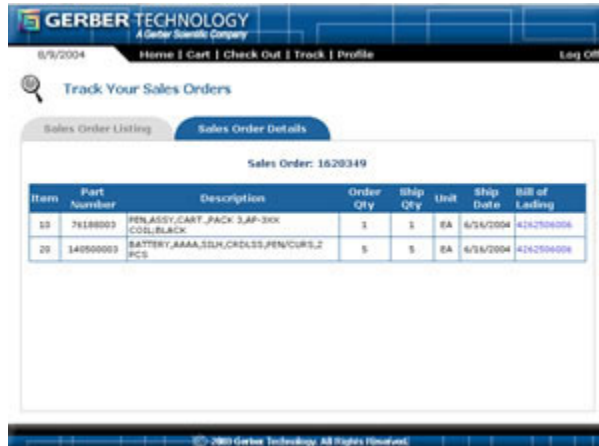
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Tracking

You have access to view all your orders up to 90 days old. All you need to do is click on the sales order number or your purchase order number.



When you select an order you will be able to review the order, check shipping date and track your order through to delivery.



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Email confirmations.

Once you place your order you will receive an email confirmation of your order.



The image shows a screenshot of an email confirmation from Gerber Technology. At the top left is the Gerber logo, a colorful square with the letters 'G' and 'S'. To its right, the text reads 'Gerber Technology' in a bold font, followed by 'Order Confirmation' in a smaller font. Below this, a horizontal line separates the header from the main content. The main content begins with 'Thank you for your order!' in a bold font. Underneath, there are two columns of information. The left column contains 'Order# 1536232', 'Placed: Friday, April 30, 2004', 'Sold To Party' (with fields for Company Name, Address, City/State/Zip, and Country), and 'Shipping Destination' (with fields for Company Name, Address, City/State/Zip, and Country). The right column contains 'Shipping Method: Euro Express Next Day' and 'Payment Method: Purchase Order'. Below this information is a table with four columns: 'Product', 'Quantity', 'List Price', and 'Net Price'. The table lists one product: 'INK, BLACK, BOTTLE, 1/2 L., LONG LIFE PEN' with a quantity of 4, a list price of 174.60 EUR, and a net price of 139.74 EUR. Below the product row, there are summary rows for 'Subtotal: 139.74 EUR', 'Freight: 51.29 EUR', 'Tax: 0.00 EUR', and 'Grand Total: 191.02 EUR'. At the bottom of the screenshot, there is a small copyright notice: '(c) 2004 Gerber Scientific, Inc. All rights reserved.'

You will also receive a shipment email confirmation.

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Languages:

This website is available in:

- English
- Spanish
- French
- Italian
- German
- Chinese

If you cannot view the website on the language of your choice you need to change your web browser. Select “Tools” on your web browser and then click on “Internet Options”. Select languages at the bottom of the pop-up screen and add your language of choice. Click OK and Apply. You will need to refresh your window.