

Service Price List For Gerber Technology Sign and Graphics Products

Service Product Availability is shown below. Please refer to FastFacts document #2008 for Service Plan Pricing.

Prices below are in effect for products that are **Out of Warranty** and **not under Service Plan**.

Factory Parts and Labor Repair*	Evaluation Fee (fee is waived if repair is purchased):	\$80 per incident
	Labor:	\$170 per hour
	Parts:	At MSRP
	Customer is responsible for shipping charges to and from the factory.	
On Site Parts and Labor Repair*	Weekday Labor for travel both ways and while on-site (two hour minimum):	\$225 per hour
	Weekday Overtime Labor:	\$337.50 per hour
	Weekend and Holiday Labor is subject to additional charges:	Quoted per incident
	Travel Expenses including all car rental, airfare, hotel, and meal charges:	At cost
	Parts:	At MSRP
	Shipping charges for Parts:	At cost
Phone Support		\$75 per incident

* All Parts and Labor repairs are subject to parts availability.

Product Category	Version/Model	Service Plan	Factory Parts & Labor Repair	On-Site Parts & Labor Repair	Phone Support
Software	Omega 6.0 or newer	Yes			Yes - Billable
Thermal Transfer Printers	Gerber EDGE FX	Yes	Yes	Yes	Yes - Free ¹
	Gerber EDGE 2		Yes	Yes	Yes - Billable
	SR1500		Yes	Yes	Yes - Billable
	GERBER EDGE - LE		Yes	Yes	Yes - Billable
Cutting Plotters	enVision 375	Yes	Yes	Yes	Yes - Free ¹
	enVision 750	Yes	Yes	Yes	Yes - Free ¹
	GSx <i>plus</i>	Yes	Yes	Yes	Yes - Free ¹
	GS15 <i>plus</i>	Yes	Yes	Yes	Yes - Free ¹
	GS750 <i>plus</i>	Yes	Yes	Yes	Yes - Free ¹
Routers	Sabre 404	Yes		Yes	Yes - Free ¹
	Sabre 408	Yes		Yes	Yes - Free ¹
	Sabre ATC			Yes	Yes - Billable

¹ Free Phone Support is provided for 5 years from the system manufacture date. Standard billable phone support rates apply thereafter.